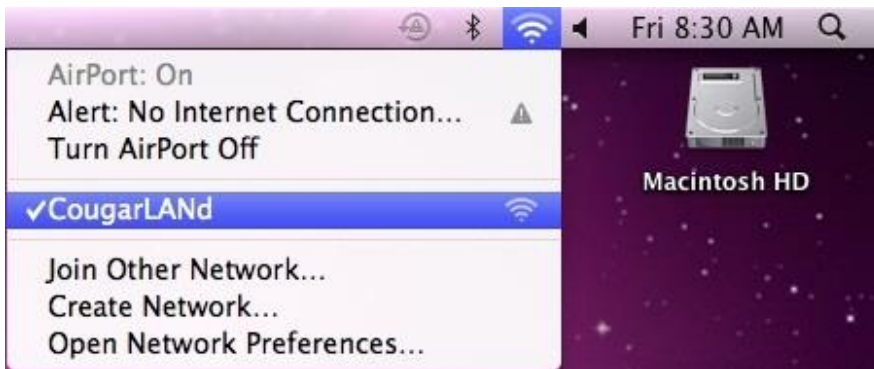
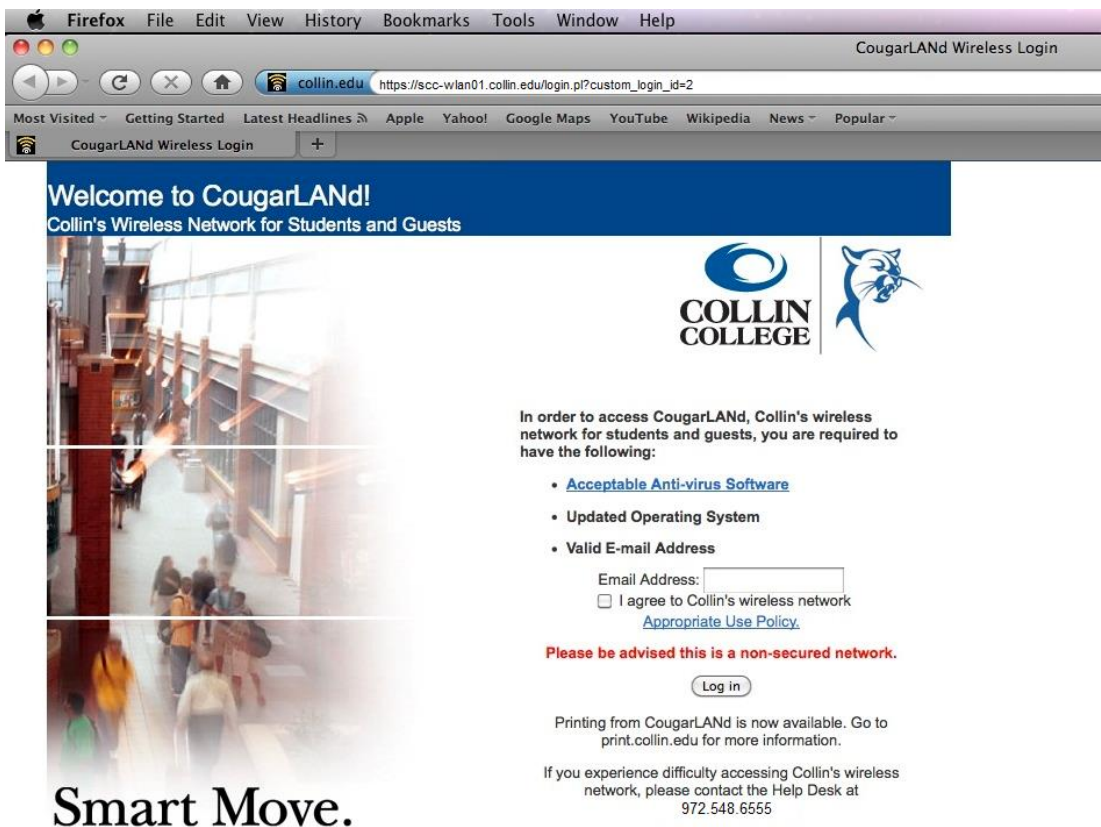


## Instructions for Mac Users

1. Make sure AirPort is turned on. *If AirPort is off, go under the AirPort menu and select **Turn AirPort On**.*
2. Click on the **AirPort icon** then click the wireless network **CougarLAND**.



3. Launch your Internet browser. At the welcome page, be sure to click on and read the **Appropriate Use Policy**. Enter your **email address**, check the "**I agree to Collin's wireless network Appropriate Use Policy**," and then click the **Log in** button.



The screenshot shows a Firefox browser window with the address bar displaying 'collin.edu' and the URL 'https://scc-wlan01.collin.edu/login.pl?custom\_login\_id=2'. The page title is 'CougarLAND Wireless Login'. The main content area features a blue header with the text 'Welcome to CougarLAND! Collin's Wireless Network for Students and Guests'. Below the header is a large image of a modern building interior with people walking. To the right of the image is the Collin College logo and a cougar head icon. The text on the page reads: 'In order to access CougarLAND, Collin's wireless network for students and guests, you are required to have the following:'. A bulleted list includes: 'Acceptable Anti-virus Software', 'Updated Operating System', and 'Valid E-mail Address'. Below the list is a form with an 'Email Address:' label and a text input field. A checkbox is labeled 'I agree to Collin's wireless network Appropriate Use Policy.' Below the checkbox is a red warning: 'Please be advised this is a non-secured network.' A 'Log in' button is located below the warning. At the bottom of the page, there is a note about printing: 'Printing from CougarLAND is now available. Go to print.collin.edu for more information.' and a help desk contact: 'If you experience difficulty accessing Collin's wireless network, please contact the Help Desk at 972.548.6555.'



## Troubleshooting

**Problem:** I am not able to see the broadcast SSID/Network after I click on my AirPort menu.

**Possible Solution:** If you are unable to see the broadcast SSID/Network Name CougarLAND, then you will need to add the connection manually. Click on the AirPort menu and choose Join Other Network. Enter **CougarLAND** in the Network Name blank with no security. CougarLAND is case sensitive.



**Problem:** I am connected to CougarLAND, but the welcome page will not open.

**Possible Solution:** Check the AirPort TCP/IP properties to make sure you are receiving a valid IP address. You should have a 10.x.202.x address with subnet 255.255.254.0 and router 10.x.202.1. Also check the DNS tab. If you have another IP listed under DNS servers, then you will need to remove that IP. You should only have a 10.x.202.1 IP address listed.

