Content Area	Course(s) where	Course(s) where	Course(s) where		
	Introduced	Emphasized	Reinforced		
ACPHA PLO 1: Identify and apply the knowledge and skills necessary for hospitality and tourism operations					
• Overview of the hospitality industry, guest experience, and the	HAMG-1321	HAMG-1313	HAMG-2305		
profession	TRVM-2301	HAMG-2301	HAMG-2380		
		TRVM-2355	TRVM-2380		
Operations relative to lodging management	HAMG-1321	HAMG-1313	HAMG-2305		
	HAMG-1340	HAMG-1340	HAMG-2337		
	TRVM-2301	TRVM-2355	HAMG-2380		
Operations relative to food service management	CHEF-1305	HAMG-2301	HAMG-2305		
	HAMG-1321	RSTO-1325	HAMG-2337		
	HAMG-2301	TRVM-2341	HAMG-2380		
	RSTO-1325	TRVM-2355	RSTO-2307		
	TRVM-2301				
Relationship of tourism to hospitality management	HAMG-1321	TRVM-1327	HAMG-2305		
	TRVM-2301	TRVM-2341	TRVM-2341		
		TRVM-2355	TRVM-2380		
Field experience	HAMG-1321	HAMG-2380	HAMG-2380		
1	TRVM-2301	TRVM-2380	TRVM-2380		

Content Area	Course(s) where Introduced	Course(s) where Emphasized	Course(s) where Reinforced	
ACPHA PLO 2: Develop and integrate a core set of business skills necessary to successfully operate a hospitality and tourism organization				
Human resource management relative to business operations	HAMG-1321 HAMG-1340	HAMG-2305	HAMG-1324	
• Marketing of goods and services relative to business operations	HAMG-2301 RSTO-1325 TRVM-2301	HAMG-2307 TRVM-2341 TRVM-2355	HAMG-2307	
Accounting procedures/practices relative to business operations	HAMG-2301 HAMG-2301	HAMG-2332 RSTO=1325	HAMG-2332	
• Legal environment relative to business operations	HAMG-1321 HAMG-2301	HAMG-1324 HAMG-1340	HAMG-1340 HAMG-2305	
• Economic environment relative to business operations	CHEF-1305 HAMG-1321 RSTO-1325		HAMG-2337 RSTO-1325	
Technology relative to business operations	HAMG-1321 HAMG-2301 TRVM-2301	HAMG-2301 TRVM-2341	HAMG-2301 HAMG-2305 RSTO-1325	
Organizational theory and foundations of management	HAMG-1321 TRVM-2301	HAMG-2305	HAMG-2380 TRVM-2380	

Content Area	Course(s) where Introduced	Course(s) where Emphasized	Course(s) where Reinforced	
ACPHA PLO 3: Demonstrate competence in the communication skills necessary for hospitality and tourism management				
• Written communication skills required for hospitality and tourism management	CHEF-1305	HAMG-1324	HAMG-2305	
	HAMG-1321	HAMG-1340	HAMG-2307	
	TRVM-2301	HAMG-2301		
Oral communication skills required for hospitality and tourism management	CHEF-1305	HAMG-1340	HAMG-2305	
	HAMG-1321	HAMG-2301	HAMG-2307	
	TRVM-2301	TRVM-2341		
• Interpersonal communication skills required for hospitality and tourism management	CHEF-1305	HAMG-1340	HAMG-2380	
	HAMG-1321	HAMG-2301	HAMG-2305	
	TRVM-1327	TRVM-2355	TRVM-2380	
• Digital communication skills required for hospitality and tourism management	HAMG 1321	HAMG 1313	HAMG-2305	
	HAMG 1340	HAMG 2301	HAMG-2307	
	TRVM 1327	HAMG 2337		
	TRVM 2301	TRVM 2355		

Content Area	Course(s) where Introduced	Course(s) where Emphasized	Course(s) where Reinforced	
ACPHA PLO 4: Formulate business decisions in hospitality and tourism management				
 Analytical skills required for hospitality and tourism management 	HAMG-1321 TRVM-2301	HAMG-2301 HAMG-2305 HAMG-2332	HAMG-2380 TRVM-2380	
Critical thinking skills required for hospitality and tourism management	CHEF 1305 HAMG 1321 HAMG 1340 TRVM 1327 TRVM 2301	HAMG 1324 HAMG 2301 HAMG 2307 HAMG 2332 RSTO 1325	HAMG 2380 HAMG 2305 RSTO 2307 TRVM 2380	
Problem-solving skills required for hospitality and tourism management	HAMG-1324 HAMG-1340	HAMG-2301 RSTO-1325	HAMG-2305 HAMG-2332	
ACPHA PLO 5: Evaluate leadership principles necessary in the	diverse and global hospi	tality and tourism indus	stry	
• Leadership skills necessary to effectively manage in the hospitality industry	HAMG-1321 TRVM-2301	HAMG-1324 HAMG-1340	HAMG-2305	
Relationship between ethical leadership, culture, and professional performance	HAMG-2305		HAMG-2380 TRVM-2380	
• Exposure with internal and external stakeholders from diverse backgrounds and cultures	Hamg-2305		HAMG-2380 TRVM-2380	